

## Volunteer Role Description

**Role:**

Driver's Assistant

**Department:**

Logistics

**Site:** RE:SOURCE Shop,  
Launceston Road,  
Bodmin**About us**

RE:SOURCE is a social enterprise which aims to help address the cause and effect of social exclusion in Cornwall. We do this through working towards the following four aims:

1. Supporting individuals,
2. Promoting community cohesion
3. Alleviating poverty; and
4. Encouraging environmental responsibility

We are a subsidiary of the UK's leading drug and alcohol charity Addaction and work with Addaction Service users, alongside the wider community.

**What we do**

RE:SOURCE collects, cleans, repairs, refurbishes and sells unwanted furniture. The items that we collect, which would have otherwise ended up in landfill, help us to make money to support our organisation's aims but also enables us to provide a real working environment for people in the local community to enjoy volunteering or gain work experience in a range of different roles.

In our store you can find unique one-off pieces of furniture, the latest styles and trends, traditional wood pieces that have been built to last as well as bargain appliances! We offer an amazing variety of products at prices to suit every budget.

**Purpose of the Driver's Assistant role**

To assist our Drivers in physical collections and deliveries of furniture and white goods throughout our delivery area.

## **Main tasks**

Our Volunteer Driver's Assistants will be involved in the safe and efficient loading and transportation of furniture and white goods deliveries and collections in the community.

## **What's in it for you?**

Volunteering at RE:SOURCE will give you the opportunity to really make a difference to the local environment as part of a dedicated and diverse team. As a Volunteer Driver's Assistant you will get the chance to get out and about in Cornwall, seeing the local countryside whilst helping to make sure our furniture deliveries and collections are safe and reliable. You will get the chance to learn about logistics and fuel efficiency measures as well as develop your customer service skills.

In addition we offer:

- A safe, friendly and welcoming environment
- Assistance with travel expenses
- Discount on products from our Bodmin shop
- Access to employability support
- Provision of references in respect of your time volunteering

## **Why we want you**

All RE:SOURCE volunteers make a valuable contribution to helping us achieve our goal to see an end to social exclusion in Cornwall. Our volunteer Driver's Assistants help us keep our shops stocked by collecting items from the general public and deliver purchases to a wide range of customers.

## **Requirements**

You will need to be comfortable talking to people face to face and also on the telephone. IT skills are not required but basic reading and writing skills are useful. You will also need to be able to volunteer for whole days. RE:SOURCE will provide support and training to help you develop your understanding of safe manual handling techniques and efficient vehicle loading but an ability and willingness to regularly lift and carry heavy items is essential. This role will involve day to day contact with members of the public in person, so a high level of personal presentation is required.

**Volunteers needed**                      Monday to Friday

**Contact**                                      Grant Jones, 01208 269296, [grant.jones@myresource.org.uk](mailto:grant.jones@myresource.org.uk)